

Gabriola Soccer Association

Refund Policy

Scope

This policy applies to all youth soccer programs organized by Gabriola Soccer Association (GSA). It ensures fairness to families while recognizing that most costs (league registration, uniforms, insurance, and equipment) are paid before or early in the season.

Refund Process

All refund requests must be made in writing by email to gabriolasoccer@gmail.com. The date the email is received will be used to determine eligibility for refund.

Refund Schedule

Refunds are issued according to the following schedule:

- **Before the First Practice or Game:**
A full refund minus a \$25 administrative fee, provided the uniform is returned in “as-new” condition. If the uniform is not returned, its cost will be deducted from the refund.
- **Within the First Four (4) Weeks of the Season:**
A 50% refund of the registration fee.
- **After the First Four (4) Weeks of the Season:**
No refund will be issued, as the majority of season expenses have been committed.

Exceptional Circumstances

The GSA Board may consider pro-rated refunds in the following cases:

- Verified medical reasons that prevent continued participation.
- Relocation off Gabriola during the season.

Requests must be submitted within 30 days of the player’s last participation date and must include relevant documentation.

Additional Notes

- If GSA is unable to place a player on a team, a full refund will be issued.
- Refunds will not be issued for weather cancellations, field closures, or other events outside GSA’s control.
- No refunds will be provided for players removed or suspended due to disciplinary or code-of-conduct issues.
- Refunds are based on the actual fee paid (e.g., early-bird rate vs. regular rate).